

medaptus

CHARGE PRO

Documentation Integration

Documentation Integration

Are you getting paid for all your encounters? Do coders have to manually review every single charge and search one or more EHRs to find missing documentation to review and submit a charge correctly and on time?

To ensure you get paid for the services you're delivering, you need to make sure you're submitting all the information required, such as the CPT and billing code and the diagnosis code. But what if it is extremely difficult for you to access the documentation that supports those billable services? What if you lose access or worst of all, can't access it? How much money is that leaving on the table?

Physician groups can have a hard time accessing documents for physicians who operate at facilities where they don't have access to the EHR. As physicians change, and as contracts with hospitals change, that documentation of the patients they saw, their diagnoses, and the correct billing information, stays with the EHR. Now, as business operations teams try to reconcile their charges, they don't have access to that documentation and have to request access from the hospital, which can take a lot of time.

Missing Information?

Another common challenge that we see is missing information when submitting charges, which means Coding staff must go in and update information for the bill to be submitted. Again, if the documentation is only stored in the EHR, they have to submit a lot of time accessing two or more different systems to review the charges that were submitted, and then investigate into the EHR for the diagnosis documentation. When you have to do this for every single charge, productivity goes down and the number of charges that a Coder can review per day decreases, delaying your payment. Coders need to be able to store and see the documents in one place where they can easily access it, whenever they need it.

The Documentation Integration allows you to:

- Load document images to patient encounters to be viewed and used for coding and other requirements.
- See these documents directly through the charge screen based on date of service.
- Since the documents panel is fully visible when the code selection dialog is displayed, it also means that Coders can easily see everything in one place and can scroll and select the documents they need to review and process the charge.

Benefits of Documentation Integration

- **Single coding system:** Coders no longer have to jump back and forth between medaptus and a clinical documentation system when adding and editing charges, making their workflows more efficient and accurate. Coders can view supplied documentation needed to support the codes within charge, and can view them simultaneously as they are adding or editing coding information in medaptus.
- **Documentation storage:** Physician groups don't need to access multiple systems to see all their documents and records, even if they billed it months or years ago and are no longer affiliated with that hospital.
- **Scalability and centralization from multiple EHRs:** One central place to view all the documentation you need for all your charges, which is extremely beneficial if you have multiple EHRs and want to centralize information.
- **Improved coding quality:** You can be assured that you have access to the right documentation you need to submit payment for every encounter at your hospital.

The screenshot displays the Medaptus interface. On the left, the 'Visit Info' section includes fields for Appt #, Alt Visit #, Co-pay, Auth Code, Auth Date, Ins Set, Ins Code (4222), Ins Name (UNITED HEALTHCARE OF OHIO), Discount Type (None), Visit #, Fin Class, Discount Percent (0), Patient Type (0), and Surgeon. Below this is the 'Messages' section with an 'Add Message' button. The 'Charges (0)' section has tabs for 'Custom Fields', 'MIPS (0)', 'Editing Information', and 'Encounter History'. The 'Procedure' and 'Diagnosis' sections each have an 'Add' button and a 'Code Selection' button. At the bottom, there is a 'Current Status: Uncharged' dropdown, a 'Change To...' dropdown, and 'Save', 'Validate', and 'Cancel' buttons.

On the right, a 'Showing 8 documents' panel lists documents with dates and times. The selected document is displayed in a scrollable view on the far right, showing a 'Send Summary' button and a 'Discharge Summary' section with details like 'Provider: Sole Provider Name', 'Attending Physician on Discharge: Johnson, Gregory B', 'Consulting Zidehrazal, Miriam', 'Primary Referrer: Virginia M', and 'Consulting Okafor, Emmanuel C'. The 'Discharge Summary' section includes 'Admission Date: 25-Jan-2022 10:30:00', 'Discharge Date: 31-Jan-2022', 'Attending Physician on Discharge: Johnson, Gregory B', 'Admission Reason: Dyspnea[1]', 'Final Discharge Diagnosis: Urinary tract infection, chronic systolic heart failure, weakness', 'Procedures: none', 'Condition at Discharge: Satisfactory', 'Disposition at Discharge: Home', 'Physical Exam: Discharge diagnosis: 1. Urinary tract infection, 2. Supratherapeutic INR now therapeutic, 3. Paroxysmal atrial fibrillation, 4. Chronic congestive heart failure appears compensated'.

What is this?

A charge capture entry screen with the ability to view clinical documents simultaneously

- 1) (Top Left) Standard Medaptus functionality for charge entry (*Selection of CPT and ICD-10 codes (Procedures & Diagnosis codes)*).
- 2) (Top Right) List of all clinical documents attached to the current admission - Can be clicked on to display in right side of the screen.
 - Toggle **"Documents"** button to show list of documents.
 - Scale any of the three parts of the screen to make larger/smaller.
- 3) (Bottom Right) Contains a fully scrollable clinical document.

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Medaptus creates innovative technology that enable healthcare organizations to focus on patient care. Recognized by KLAS as best-in-class for ten years, medaptus specializes in charge capture, revenue management and reconciliation tools, as well as patient assignment tools for physicians. Their solutions help hospitals and healthcare organizations increase revenue, improve productivity and efficiency, and get real-time insights into the success of their organizations.

Headquartered in Boston, medaptus solutions can be found in hospitals and healthcare settings across the entire country.